

Health Agency Report





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September 2016 Update



Health Agency Strategic Priorities

- 1. Consumer Access and Experience
- 2. Housing and Supportive Services for Homeless Consumers
- 3. Overcrowding of Psychiatric Emergency Departments
- 4. Culturally Competency and Linguistic Access
- 5. Diversion of Corrections-Involved Individuals to Community-Based Programs and Services
- 6. Expanded Substance Use Disorder Benefit
- Vulnerable Children and Transition Age Youth
- 8. Chronic Disease and Injury Prevention

ACCESS TO CULTURALLY AND LINGUISTICALLY COMPETENT PROGRAMS AND SERVICES



Proposed Metrics

Access to Culturally and Linguistically Competent Programs and Services

- Assess consumer experience with cultural and linguistic services delivered at the Health Agency clinics by end of CY 2017.
- 2. Implement a common set of basic demographic information (i.e. race, ethnicity, language, sexual orientation and homeless definition) by end of CY 2017.
- Implement five or more new community based programs (i.e. promotoras, community health workers, health promoters, navigators) and cross-train existing staff by end of CY 2017.

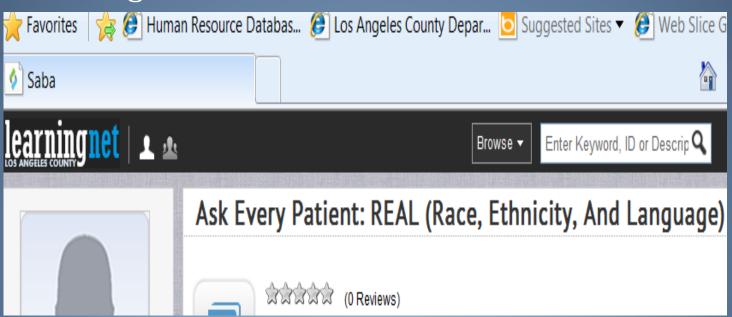


Cultural Competency Surveys

Begin in late 2016 and end early 2017

Race Ethnicity and Language (REAL)

 Launch in-person and on-line employee training in 2017





Self-Care Information

 ORCHID and IBHIS electronic health records system have various self-care guides in multiple languages.



ORCHID

IHBIS



Expansion of current *promotoras*/ community based programs:

- Armenian
- Filipino
- Native American
- Somalian
- Whole Person Care
- Emergency responses





Cross training for Health Agency staff and communities



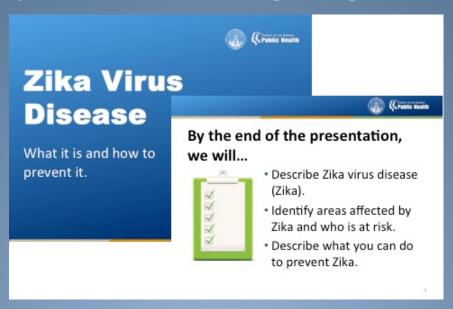
Mental Health First Aid Training

- Better able to respond and support those in mental health distress.
- 4,612 trained as of July 2016
 - 1,425 County staff
 - 3,187 Community members





- Collaborate with community based agencies through Health Neighborhood initiative
- Speaker's Bureau
- Community outreach training programs



VULNERABLE CHILDREN AND TRANSITION AGE YOUTH



Proposed Metrics

Vulnerable Children and Transition Age Youth

- 1 Each DCFS involved child/youth receives comprehensive health screening and referrals to specialties* within 30 days by CY 2017.
- >95% of children/youth identified by DCFS as commercially sexually exploited children (CSEC) will receive a comprehensive health screening and referrals to specialties* within 14 days by CY 2017.
- >90% of youth released from probation camp who report not having a primary care provider are linked to a clinic.

^{*}Specialty referrals if clinically indicated include mental, physical and substance use services.



Vulnerable Children and Transition Age Youth

Children and Youth seen in Medical HUBs (January – June 2016)*

Age	Female	Percent	Male	Percent	Total
0 to 5	3,116	48%	3,290	52%	6,406
6 to 16	2,963	45%	2,800	44%	5,763
17 to 25	438	7%	221	4%	659
Total	6,517	100%	6,311	100%	12,828

^{*}DHS Data



Vulnerable Children and Transition Age Youth

Children and Youth seen in Medical HUBs (January 2016 – June 2016)*

Chronic Health Conditions	Clients
Asthma	618
Substance Abuse	336
Depression	166
Diabetes	67
Epilepsy	61



Vulnerable Children and Transition Age Youth

Commercially Sexually Exploited Children (CSEC)

- Trained 1000+ clinical providers on CSEC 101
- Helped validate the Commercial Sexual Exploitation Identification Tool (CSE-IT)
- Developed the first responder and treatment protocols used at the Medical HUBs
- 260 CSEC children/youth identified and served between January –June 2016



Vulnerable Children And Transition Age Youth

Probation Camps

Multidisciplinary team develops a case plan for each youth upon release:

- Most youth enroll in school within days upon release
- Most youth have a usual source of care identified upon discharge
 - Those without primary care were offered an appointment with a clinic

May 2016 data 15



SNAPSHOTS OF HEALTH AGENCY CHILDREN AND YOUTH DATA AND SERVICES

Improving Access to Care and Health Outcomes



Improving Access to Care

- 94% of children ages 0-17 have a regular source healthcare, yet 11% of children's family reported have difficulty accessing medical care.
- Targeted Programs:
 - Children's Health Outreach Initiatives
 - California Children's Services
 - DMH's school-based services (>1,000 school sites).





Improving Health Outcomes

Perinatal Health Disparities

- 7% of low birth weight vs. 12.1% of African American births are low
- Overall infant death rate is 4.4 per 1,000 live births vs.
 10.3 for African Americans



Black Infant Health



Improving Access to Care and Health Outcomes

Example of Transition Age Youth Services (FY 2015-2016)

Programs	No. of TAY Served
Full Service Partnership	1,600
Field Capable Clinical Services	2,766
TAY Drop-In Centers	> 800
Emergency, Permanent Supportive Housing, and Independent Living Programs	> 520

EXAMPLES OF CURRENT HEALTH AGENCY COLLABORATION



Current Health Agency Collaborations

- Meningococcal vaccination services at DHS and DPH sites
- Zika virus consultation, testing, and follow-up
- MLK campus collaboration efforts
- Maywood Fire Response
- New Health Agency Grants
 - County Productivity Investment Fund (PIF) Award: improve diabetes prevention and control.
 - Ideas 42/Robert Wood Johnson grant: technical support to assist with development of tobacco cessation program.



Current Health Agency Efforts

"Spice"

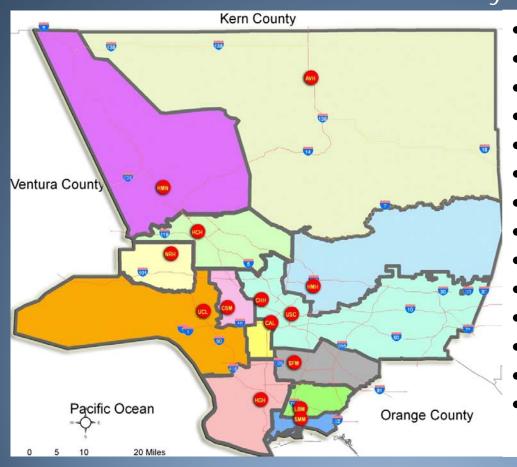
- Skid Row outreach efforts
- Public health actions
- Alerted and working with DHS and private hospitals and emergency medical Services





Current Health Agency Efforts

Los Angeles County Trauma Centers capacity to deal with Multi-Casualty Incidents



- Antelope Valley
- California Hospital
- Children's Hospital LA
- Cedars- Sinai
- Providence Holy Cross
- Harbor- UCLA
- Huntington Memorial
- Henry Mayo Newhall
- Long Beach Memorial
- Northridge Hospital
- St. Francis
- St. Mary
- Ronald Reagan UCLA
- LAC+USC



Current Health Agency Efforts
911 Receiving Hospitals





Health Agency Town Hall





Health Agency Logo Staff Engagement Campaign

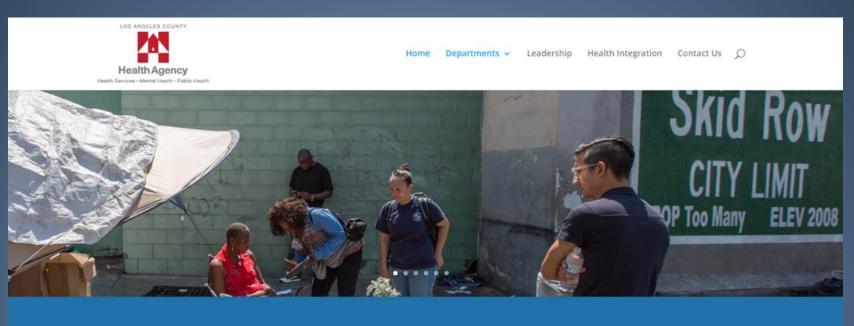








Mock up of the Health Agency Website



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